

MYSOURCE: YOUR PARTNER IN OFFSHORE SOLUTIONS



MySource is a trusted leader in delivering Call Center and BPO solutions. Founded in Kansas City, Missouri, in 2017, we combine a collaborative, team-driven approach with industry expertise to drive significant cost savings and operational efficiency. With offshore delivery centers in the Philippines, we leverage highly skilled talent and scalable resources to provide exceptional service and support. We're more than a provider—we're your partner in achieving business success.

BPO Solutions

- **Business Support Solutions**

- Accounting, Finance & Bookkeeping
- Healthcare Insurance Claims Processing
- Property & Casualty Insurance Claims Processing
- Loan Processing
- Logistics Shipment Support & Documentation

- **Back-Office Support**

- Data Entry
- Content Moderation
- Digital Marketing
- Graphic Designers

Call Center Solutions

- **Inbound Solutions**

- Omnichannel Customer Care
- Customer Support
- Loyalty Programs
- Reservations
- Patient Services
- Claims Processing
- Warranty Support
- Multilingual Programs

- **Outbound Solutions**

- Customer Acquisition & Lead Generation
- Customer Retention
- Appointment Scheduling & Confirmation
- Surveys & Market Research

- **Tech Support**

- Help Desk Level I and II
- Consumer Product Support
- Hardware Support
- Cyber Security Support

GETTING STARTED



Industries Served

- Healthcare
- Telecom/ISP & Utilities
- Transportation & Logistic
- Retail & eCommerce
- Finance & Fintech
- Fast Growth Start-ups



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