Enhancing Care. Reducing Costs. Improving Experiences.

Senior living communities and skilled nursing and rehabilitation centers are under increasing pressure to balance rising costs, staffing shortages, and complex compliance requirements, while still delivering exceptional care and service to residents and their families.

At MySource, we help senior living providers and skilled nursing/rehabilitation centers focus on what matters most: patient/resident well-being. Our tailored outsourcing solutions provide scalable support for your operations, finance, and resident services, allowing your team to concentrate on compassionate care while we handle the rest.

MySource is your partner in building stronger support and more efficient care, without sacrificing compassion or control.



Contact



844-468-3330



info@mysourcesolutions.com



www.mysourcesolutions.com



MySource

Companies and Skilled Nursing/Rehab Centers

Tailored Healthcare Solutions

Resident & Family Support:

- 24/7 Resident & Family Call Center
- Resident admissions coordination and eligibility verification
- Scheduling for medical appointments, transportation, and activities
- Family engagement support for updates, billing, and inquiries

Administrative & Compliance Support

- Medical records management
- Insurance verification and benefits coordination
- Billing, invoicing, and collections support
- Claims processing and denial management
- Audit preparation and regulatory reporting

Why Choose MySource?

Lower Costs: Reduce overhead by up to 40%

Scalable Coverage: 24/7 support for residents and families

Compliance Confidence: HIPAA, Medicare, and Medicaid-ready processes

Happier Patients, Residents & Families: Better communication, faster response times

Empowered Staff: More time to focus on care instead of administration.



Tailored Healthcare Solutions

Finance & Accounting Services

- Bookkeeping, AP/AR, and reconciliations
- Payroll support and benefits administration
- Monthly financial reporting and variance analysis
- Resident trust accounting (state/federal compliant)

HR & Staffing Support

- Recruitment process outsourcing (caregivers, dining, housekeeping, admin staff)
- Candidate sourcing and screening
- Employee scheduling and roster management
- HR help desk for staff payroll and benefits questions

Contact Center & Communication

- 24/7 family and resident support line
- Outbound satisfaction surveys and wellness calls
- Marketing response support for new resident inquiries and tour scheduling