

MYSOURCE: YOUR PARTNER IN OFFSHORE SOLUTIONS

MySource is a trusted leader in delivering Call Center and BPO solutions. Founded in Kansas City, Missouri, in 2017, we combine a collaborative, team-driven approach with industry expertise to drive significant cost savings and operational efficiency. With offshore delivery centers in the Philippines, we leverage highly skilled talent and scalable resources to provide exceptional service and support. We're more than a provider, we're your partner in achieving business success.



BPO Solutions

Business Support Solutions

- Accounting, Finance & Bookkeeping
- Healthcare Insurance Claims Processing
- Property & Casualty Insurance Claims Processing
- Loan Processing
- Logistics Shipment Support & Documentation

Back-Office Support

- Data Entry
- Content Moderation
- Digital Marketing
- Graphic Designers

Call Center Solutions

Inbound Solutions

- Omnichannel Customer Care
- Customer Support
- Loyalty Programs
- Reservations
- Patient Services
- Claims Processing
- Warranty Support
- Multilingual Programs

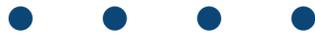
Outbound Solutions

- Customer Acquisition & Lead Generation
- Customer Retention
- Appointment Scheduling & Confirmation
- Surveys & Market Research

Tech Support

- Help Desk Level I and II
- Consumer Product Support
- Hardware Support
- Cyber Security Support

GETTING STARTED



Gather

MySource gathers the requirements of your business through a discovery call.

With MySource, you're **IN** control. Every step of the way.

Partner

We work alongside you to provide ongoing management of your MySource team. You maintain full control of your business.

Source

MySource sources a dedicated team in the Philippines based on the information gathered at the discovery call.

Train

In addition to internal training programs, we collaborate closely with you to train your MySource team. This ensures full alignment with your unique business processes.

MySource
STEP OUT AND THINK

Industries Served

- Healthcare
- Telecom/ISP & Utilities
- Transportation & Logistic
- Retail & eCommerce
- Finance & Fintech
- Fast Growth Start-ups

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