



**TRUSTED BPO
SERVICES**

WHAT CAN MYSOURCE PROFESSIONALS DO FOR YOUR HOSPITAL?



Revenue Cycle Management & Financial Operations

- Medical billing and coding (ICD, CPT, HCPCS)
- Claims submission and follow-up
- Denial management and appeals
- Payment processing and accounts receivable management
- Real-time financial analytics to optimize reimbursement efficiency



Patient Engagement & Support

- Appointment scheduling and reminders
- Patient call centers, including after-hours and multilingual support
- Telehealth onboarding and virtual care coordination
- Prescription refill management and care pathway guidance.



Back-Office and Administrative Operations

- Data entry, document management, and EHR updates
- Medical transcription and clinical documentation conversion
- Provider credentialing and HR/payroll administration
- Quality audits, reporting, and compliance management



IT Services and Technical Support

- EHR system administration, infrastructure management, and cyber-security monitoring
- Support for telehealth platforms and health IT integrations
- Data annotation for AI-driven analytics and predictive modeling

At MySource, we're more than an outsourcing provider - we're your partner in achieving success.



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